UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 6, 2024

FARO TECHNOLOGIES, INC.

(Exact name of registrant as specified in its charter)

Florida (State or other jurisdiction of incorporation) 0-23081 (Commission File Number) 59-3157093 (IRS Employer Identification No.)

125 Technology Park, Lake Mary, Florida 32746 (Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (407) 333-9911

 $\label{eq:N/A} N/A \end{subseteq}$ (Former name or former address, if changed since last report)

	ne appropriate box below if the Form 8-K filing provisions (see General Instruction A.2. be		usly satisfy the filing obligation of the	registrant under any of the
	Written communications pursuant to Rule 4	25 under the Securities Act (17 CFR 230.425)	
	Soliciting material pursuant to Rule 14a-12	under the Exchange Act (17	CFR 240.14a-12)	
	Pre-commencement communications pursua	ant to Rule 14d-2(b) under the	e Exchange Act (17 CFR 240.14d-2(b	D)))
	Pre-commencement communications pursua	ant to Rule 13e-4(c) under th	e Exchange Act (17 CFR 240.13e-4(c)))
Securition	es registered pursuant to Section 12(b) of the	Act:		

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, par value \$.001	FARO	Nasdaq Global Select Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging	growth	company	П
Linciging	growm	company	\Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02. Results of Operations and Financial Condition.

On November 6, 2024, FARO Technologies, Inc. (the "Company") issued a press release announcing its results of operations for the fiscal quarter ended September 30, 2024. A copy of the press release is furnished as Exhibit 99.1 hereto and is incorporated herein by reference.

The information furnished pursuant to Item 2.02 and Exhibit 99.1 of this Current Report on Form 8-K shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section. The information in this Current Report shall not be incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, whether made before or after the date of this Current Report, regardless of any general incorporation language in the filing.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

The following exhibits are furnished with this Current Report on Form 8-K:

EXHIBIT INDEX

Exhibit

Number Description

99.1 Press release dated November 6, 2024

104 Cover Page Interactive Data File (embedded within the XBRL document)

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FARO Technologies, Inc.

November 6, 2024

/s/ Matthew Horwath

By: Matthew Horwath
Its: Chief Financial Officer

(Duly Authorized Officer and Principal Financial Officer)



PRESS RELEASE For Immediate Release

FARO Announces Third Quarter Financial Results

- · Revenue of \$82.6 million, at the upper end of guidance range
- · Gross margin of 55.7%; Non-GAAP gross margin 56.1%, above guidance range
- Loss per share of \$(0.02); Non-GAAP earnings per share ("EPS") of \$0.21, above guidance range
- Cash flow from operations of \$2.6 million
- · Share repurchases of \$10 million during the quarter

LAKE MARY, **FL**, November 6, 2024 - FARO® Technologies, Inc. (Nasdaq: FARO), a global leader in 4D digital reality solutions, today announced its financial results for the third quarter ended September 30, 2024.

"I am proud of our ongoing progress in profitability, achieving 55.7% gross margins, GAAP net loss of \$0.3 million and \$8.9 million of adjusted EBITDA, or 10.7% of revenue, all exceeding our expectations for the third quarter. This marks a significant transformation in our operations over the past year, as its the first time that we have delivered back-to-back double-digit quarterly adjusted EBITDA margins in almost a decade," said Peter Lau, President & Chief Executive Officer. "Looking ahead, we are committed to executing on our growth initiatives, even in a difficult macroeconomic environment. With our recent product launches, including the Quantum X Arm and next generation Focus Premium Max Laser Scanner, we are excited about the actions we are taking to drive organic revenue growth over the longer term."

Third Quarter 2024 Financial Summary

- Total sales of \$82.6 million, down 5% year over year
- Gross margin of 55.7%, compared to 48.0% in the prior year period
- Non-GAAP gross margin of 56.1%, compared to 48.9% in the prior year period
- Operating expenses of \$43.8 million, compared to \$48.6 million in the prior year period
- · Non-GAAP operating expenses of \$40.1 million, compared to \$41.5 million in the prior year period
- Net loss of \$0.3 million, or \$(0.02) per share compared to net loss of \$8.8 million, or \$(0.46) per share in the prior year period
- Non-GAAP net income of \$4.0 million, or \$0.21 per share compared to non-GAAP net income of \$0.5 million, or \$0.03 per share in the prior year period
- · Adjusted EBITDA of \$8.9 million, or 10.7% of total sales compared to \$3.5 million, or 4.1% of total sales in the prior year period

- Cash, cash equivalents & short-term investments of \$88.9 million compared to \$96.3 million as of December 31, 2023
- * A reconciliation of the non-GAAP financial measures to the most directly comparable GAAP financial measures is provided in the financial schedules portion at the end of this press release. An additional explanation of these measures is included below under the heading "Non-GAAP Financial Measures".

Outlook for the Fourth Quarter 2024

For the fourth quarter ending December 31, 2024, FARO currently expects:

- · Revenue in the range of \$88 to \$96 million
- Gross margin in the range of 55.6% to 57.1%. Non-GAAP gross margin in the range of 56.0% to 57.5%
- Operating expenses in the range of \$47.4 to \$49.4 million. Non-GAAP operating expenses in the range of \$40.5 to \$42.5 million
- Net (loss) income per share in the range of (\$0.15) to \$0.05. Non-GAAP net income per share in the range of \$0.32 to \$0.52.

Conference Call

The Company will host a conference call to discuss these results on Wednesday, November 6, 2024, at 4:30 p.m. ET. Interested parties can access the conference call by dialing (800) 343-4849 (U.S.) or +1 (785) 424-1699 (International) and using the passcode FARO. A live webcast will be available in the Investor Relations section of FARO's website at: https://www.faro.com/en/About-Us/Investor-Relations/Financial-Events-and-Presentations

A replay webcast will be available in the Investor Relations section of the Company's web site approximately two hours after the conclusion of the call and will remain available for approximately 30 calendar days.

About FARO

For over 40 years, FARO has provided industry-leading technology solutions that enable customers to measure their world, and then use that data to make smarter decisions faster. FARO continues to be a pioneer in bridging the digital and physical worlds through data-driven reliable accuracy, precision, and immediacy. For more information, visit www.faro.com.

Non-GAAP Financial Measures

This press release contains information about our financial results that are not presented in accordance with U.S. generally accepted accounting principles ("GAAP"). These non-GAAP financial measures, including non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP income (loss) from operations, non-GAAP net income (loss) and non-GAAP net income (loss) per share, exclude the impact of purchase accounting intangible amortization expense, stock-based compensation, restructuring and other charges, and other tax adjustments, and are provided to enhance investors' overall understanding of our historical operations and financial performance.

In addition, we present EBITDA, which is calculated as net income (loss) before interest (income) expense, net, income tax benefit (expense) and depreciation and amortization, and Adjusted EBITDA, which is calculated as

EBITDA, excluding other (income) expense, net, stock-based compensation, and restructuring and other charges, as measures of our operating profitability. The most directly comparable GAAP measure to EBITDA and Adjusted EBITDA is net income (loss). We also present Adjusted EBITDA margin, which is calculated as Adjusted EBITDA as a percent of total sales.

We have included non-GAAP total sales on a constant currency basis. The most directly comparable GAAP measure to total sales on a constant currency basis is total sales. We believe constant currency information is useful in analyzing underlying trends in our business and the commercial performance of our products by eliminating the impact of highly volatile fluctuations in foreign currency markets and allows for period-to-period comparisons of our performance. For simplicity, we may elect to omit this information in future periods if we determine a lack of material impact. To present this information, current period performance for entities reporting in currencies other than U.S. dollars are converted to U.S. dollars at the exchange rate in effect during the last day of the prior comparable period.

Management believes that these non-GAAP financial measures provide investors with relevant period-to-period comparisons of our core operations using the same methodology that management employs in its review of the Company's operating results. These financial measures are not recognized terms under GAAP and should not be considered in isolation or as a substitute for a measure of financial performance prepared in accordance with GAAP.

These non-GAAP financial measures have limitations that should be considered before using these measures to evaluate a company's financial performance. These non-GAAP financial measures, as presented, may not be comparable to similarly titled measures of other companies due to varying methods of calculation. The financial statement tables that accompany this press release include a reconciliation of these non-GAAP financial measures to the most directly comparable GAAP financial measures.

Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995

This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 that are subject to risks and uncertainties, such as statements about the outlook for the fourth quarter of 2024, demand for and customer acceptance of FARO's products, FARO's product development and product launches, FARO's growth, strategic and restructuring plans and initiatives, including but not limited to the additional restructuring charges expected to be incurred in connection with our restructuring and integration plans and the timing and amount of cost savings and other benefits expected to be realized from the restructuring and integration plans and other strategic initiatives, and FARO's growth potential and profitability. Statements that are not historical facts or that describe the Company's plans, objectives, projections, expectations, assumptions, strategies, or goals are forward-looking statements. In addition, words such as "is," "will" and similar expressions or discussions of FARO's plans or other intentions identify forward-looking statements. Forward-looking statements are not guarantees of future performance and are subject to various known and unknown risks, uncertainties, and other factors that may cause actual results, performances, or achievements to differ materially from future results, performances, or achievements expressed or implied by such forward-looking statements. Consequently, undue reliance should not be placed on these forward-looking statements.

Factors that could cause actual results to differ materially from what is expressed or forecasted in such forward-looking statements include, but are not limited to:

- the Company's ability to realize the intended benefits of its undertaking to transition to a company that is reorganized around functions to improve the efficiency of its sales organization and to improve operational effectiveness;
- the Company's inability to successfully execute its strategic plan, restructuring plan and integration plan, including but not limited to additional impairment charges and/or higher than expected severance costs and exit costs, and its inability to realize the expected benefits of such plans;
- the changes in our executive management team in 2023 and 2024 and the loss of any of our executive officers or other key personnel, which may be impacted by factors such as our inability to competitively address inflationary pressures on employee compensation and flexibility in employee work arrangements;
- · the outcome of any litigation to which the Company is or may become a party;
- · loss of future government sales;
- potential impacts on customer and supplier relationships and the Company's reputation;
- development by others of new or improved products, processes or technologies that make the Company's products less competitive or obsolete:
- the Company's inability to maintain its technological advantage by developing new products and enhancing its existing products;
- declines or other adverse changes, or lack of improvement, in industries that the Company serves or the domestic and international economies in the regions of the world where the Company operates and other general economic, business, and financial conditions;
- · the effect of general economic and financial market conditions, including in response to public health concerns;
- · assumptions regarding the Company's financial condition or future financial performance may be incorrect;
- · the impact of fluctuations in foreign exchange rates and inflation rates; and
- other risks and uncertainties discussed in Part I, Item 1A. Risk Factors in the Company's Annual Report on Form 10-K for the year ended December 31, 2023, filed with the Securities and Exchange Commission on February 28, 2024, as supplemented by the Company's Quarterly Reports on Form 10-Q, and in other SEC filings.

Forward-looking statements in this release represent the Company's judgment as of the date of this release. The Company undertakes no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise, unless otherwise required by law.

Investor Contacts

FARO Technologies, Inc.
Matthew Horwath, Chief Financial Officer
+1 407-562-5005

IR@faro.com

Sapphire Investor Relations, LLC Michael Funari or Erica Mannion +1 617-542-6180

IR@faro.com

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED)

		Three Months Ended					Nine Months Ended			
(in thousands, except share and per share data)	Sep	tember 30, 2024	Septer	mber 30, 2023	Sept	ember 30, 2024	September 30, 2023			
Sales										
Product	\$	61,461	\$	66,911	\$	186,309	\$	199,754		
Service		21,102		19,902		62,583		60,237		
Total sales		82,563		86,813		248,892		259,991		
Cost of sales										
Product		26,246		34,640		82,817		112,691		
Service		10,341		10,499		32,003		32,587		
Total cost of sales		36,587		45,139		114,820		145,278		
Gross profit		45,976		41,674		134,072		114,713		
Operating expenses										
Selling, general and administrative		34,041		37,970		106,224		117,907		
Research and development		9,771		8,188		28,628		32,568		
Restructuring costs		<u> </u>		2,442		616		15,130		
Total operating expenses		43,812		48,600		135,468		165,605		
Income (loss) from operations		2,164		(6,926)		(1,396)		(50,892		
Other (income) expense						_				
Interest expense		1,023		691		2,615		2,529		
Other (income) expense, net		175		(381)		157		(125		
Income (loss) before income tax		966		(7,236)		(4,168)		(53,296		
Income tax expense		1,255		1,520	,	3,912		4,869		
Net loss	\$	(289)	\$	(8,756)	\$	(8,080)	\$	(58,165		
Net loss per share - Basic	\$	(0.02)	\$	(0.46)	\$	(0.42)	\$	(3.08		
Net loss per share - Diluted	\$	(0.02)	\$	(0.46)	\$	(0.42)	\$	(3.08		
Weighted average shares - Basic		19,266,217		18,953,251		19,218,004		18,899,954		
Weighted average shares - Diluted		19,266,217		18,953,251		19,218,004		18,899,954		

CONDENSED CONSOLIDATED BALANCE SHEETS (UNAUDITED)

(in thousands, except share and per share data)	September 30, 2024			December 31, 2023
ASSETS				
Current assets:				
Cash and cash equivalents	\$	88,913	\$	76,787
Short-term investments		_		19,496
Accounts receivable, net		83,208		92,028
Inventories, net		39,055		34,529
Prepaid expenses and other current assets		34,252		38,768
Total current assets		245,428		261,608
Non-current assets:				
Property, plant and equipment, net		19,544		21,181
Operating lease right-of-use assets		17,208		12,231
Goodwill		110,972		109,534
Intangible assets, net		46,325		47,891
Service and sales demonstration inventory, net		21,436		23,147
Deferred income tax assets, net		24,826		25,027
Other long-term assets		3,891		4,073
Total assets	\$	489,630	\$	504,692
LIABILITIES AND SHAREHOLDERS' EQUITY				
Current liabilities:				
Accounts payable	\$	30,438	\$	27,404
Accrued liabilities		25,208		29,930
Income taxes payable		6,881		5,699
Current portion of unearned service revenues		41,495		40,555
Customer deposits		4,282		4,251
Lease liabilities		4,645		5,434
Total current liabilities		112,949		113,273
Loan - 5.50% Convertible Senior Notes		70,096		72,760
Unearned service revenues - less current portion		20,051		20,256
Lease liabilities - less current portion		15,412		10,837
Deferred income tax liabilities		13,048		13,308
Income taxes payable - less current portion		2,510		5,629
Other long-term liabilities		46		23
Total liabilities		234,112		236,086
Commitments and contingencies		,		,
Shareholders' equity:				
Common stock - par value \$0.001, 50,000,000 shares authorized; 20,869,974 and 20,343,359 issued, respectively; 18,908,076 and 18,968,798 outstanding, respectively		20		20
Additional paid-in capital		354,765		346,277
Retained earnings		(17,869)		(9,789)
Accumulated other comprehensive loss		(40,729)		(37,247)
Common stock in treasury, at cost - 1,961,898 and 1,374,561 shares held, respectively		(40,669)		(30,655)
Total shareholders' equity		255.518		268,606
Total liabilities and shareholders' equity	\$	489,630	\$	504,692
Total Incomines and Sharenorders equity	ψ	707,030	Ψ	304,072

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)

		Nine Months End	led Sept	
(in thousands)		2024		2023
Cash flows from:				
Operating activities:				
Net loss	\$	(8,080)	\$	(58,165
Adjustments to reconcile net loss to net cash used in operating activities:				
Depreciation and amortization		11,709		11,728
Stock-based compensation		8,471		12,276
Inventory write-downs		_		8,132
Asset impairment charges		_		5,333
Deferred income tax (benefit) and other non-cash charges		(1,230)		(82
Provision for excess and obsolete inventory		861		1,754
Amortization of debt discount and issuance costs		336		294
Loss on disposal of assets		974		(155
Provisions for bad debts, net of recoveries		966		834
Change in operating assets and liabilities:				
Decrease (Increase) in:				
Accounts receivable		6,864		1,282
Inventories		(8,097)		(544
Prepaid expenses and other current assets		4,298		4,047
(Decrease) Increase in:				
Accounts payable and accrued liabilities		(1,722)		(2,802
Income taxes payable		(1,884)		653
Customer deposits		144		(1,534
Unearned service revenues		778		(1,198
Other liabilities		(1,033)		567
Net cash provided by (used in) operating activities		13,355		(17,580
Investing activities:				
Purchases of property and equipment		(3,559)		(5,016
Maturity of short-term investments		20,009		
Cash paid for technology development, patents and licenses		(4,822)		(5,071
Net cash provided by (used in) investing activities	·	11,628		(10,087
Financing activities:				
Payments on finance leases		(135)		(154
Cash settlement of equity awards		_		(89
Repurchases of common stock		(10,014)		<u> </u>
Proceeds from issuance of 5.50% Convertible Senior Notes, due 2028, net of discount, issuance cost and accrued interest		_		72,310
Repayment of 5.50% Convertible Senior Notes, due 2028		(2,685)		_
Payment of contingent consideration for business acquisition		_		(1,098
Net cash (used in) provided by financing activities		(12,834)		70,969
Effect of exchange rate changes on cash and cash equivalents		(23)		(1,195
Increase in cash and cash equivalents		12,126		42,107
Cash and cash equivalents, beginning of period		76,787		37,812
Cash and cash equivalents, end of period	\$	88,913	\$	79,919

RECONCILIATION OF GAAP TO NON-GAAP

(UNAUDITED)

	(01)	AUDITED)	1 10	. 1 20		N: M 4 E	1.10	. 1 20
(4-11		Three Months Er	nded Sep	2023		Nine Months E	nded Sep	2023
(dollars in thousands, except per share data)	Φ.		Φ.		Φ		Φ.	
Gross profit, as reported	\$	45,976	\$	41,674	\$	134,072	\$	114,713
Stock-based compensation (1)		381		280		1,085		972
Restructuring and other costs (2)		201	- —	456		2		1,326
Non-GAAP adjustments to gross profit	<u> </u>	381	Φ.	736		1,087	Φ.	2,298
Non-GAAP gross profit	\$	46,357	\$	42,410	\$	135,159	\$	117,011
Gross margin, as reported		55.7 %		48.0 %		53.9 %		44.1 %
Non-GAAP gross margin		56.1 %	ı	48.9 %	0	54.3 %	Ď	45.0 %
Selling, general and administrative, as reported	\$	34,041	\$	37,970	\$	106,224	\$	117,907
Stock-based compensation (1)		(1,858)		(3,588)		(5,996)		(9,710)
Restructuring and other costs (2)		_		_		(3,453)		_
Purchase accounting intangible amortization		(283)		(663)		(1,167)		(2,024)
Non-GAAP selling, general and administrative	\$	31,900	\$	33,719	\$	95,608	\$	106,173
Research and development, as reported	\$	9,771	\$	8,188	\$	28,628	\$	32,568
Stock-based compensation (1)		(529)		176		(1,390)		(1,594)
Purchase accounting intangible amortization		(1,085)		(501)		(2,089)		(1,541)
Non-GAAP research and development	\$	8,157	\$	7,863	\$	25,149	\$	29,433
Operating expenses, as reported	\$	43,812	\$	48,600	\$	135,468	\$	165,605
Stock-based compensation (1)		(2,387)		(3,411)		(7,386)		(11,304)
Restructuring and other costs (2)		_		(2,495)		(4,069)		(16,337)
Purchase accounting intangible amortization		(1,368)		(1,164)		(3,256)		(3,565)
Non-GAAP adjustments to operating expenses		(3,755)		(7,070)		(14,711)		(31,206)
Non-GAAP operating expenses	\$	40,057	\$	41,530	\$	120,757	\$	134,399
Income (loss) from operations, as reported	\$	2,164	\$	(6,926)	\$	(1,396)	\$	(50,892)
Non-GAAP adjustments to gross profit		381		737		1,087		2,298
Non-GAAP adjustments to operating expenses		3,755		7,070		14,711		31,206
Non-GAAP income (loss) from operations	\$	6,300	\$	881	\$	14,402	\$	(17,388)
Net loss, as reported	\$	(289)	\$	(8,756)	\$	(8,080)	\$	(58,165)
Non-GAAP adjustments to gross profit		381		737		1,087		2,298
Non-GAAP adjustments to operating expenses		3,755		7,070		14,711		31,206
Income tax effect of non-GAAP adjustments (3)		(819)		(1,952)		(3,532)		(10,409)
Other tax adjustments (3)		967		3,358		4,861		17,700
Non-GAAP net income (loss)	\$	3,995	\$	457	\$	9,047	\$	(17,370)
Net loss per share - Diluted, as reported	\$	(0.02)	\$	(0.46)	\$	(0.42)	\$	(3.08)
Stock-based compensation (1)	Ψ	0.14	Ψ	0.19	Ψ	0.44	4	0.65
Restructuring and other costs (2)				0.16		0.21		0.93
Purchase accounting intangible amortization		0.08		0.06		0.17		0.19
Income tax effect of non-GAAP adjustments (3)		(0.04)		(0.10)		(0.18)		(0.55)
Other tax adjustments (3)		0.05		0.18		0.25		0.94
Non-GAAP net income (loss) per share - Diluted	\$	0.21	\$	0.03	\$	0.47	\$	(0.92)

- (1) We exclude stock-based compensation, which is non-cash, from the non-GAAP financial measures because the Company believes that such exclusion provides a better comparison of results of ongoing operations for current and future periods with such results from past periods.
- ⁽²⁾ On February 14, 2020, our Board of Directors approved a global restructuring plan (the "Restructuring Plan"), which is intended to support our strategic plan in an effort to improve operating performance and ensure that we are appropriately structured and resourced to deliver increased and sustainable value to our shareholders and customers. On February 7, 2023, our Board of Directors approved an integration plan (the "Integration Plan"), which is intended to streamline and simplify operations, particularly around our recent acquisitions and the resulting redundant operations and offerings. The Restructuring and other costs primarily consist of severance and related benefits associated with the Restructuring Plan, Integration Plan, and executive transitions.
- (3) The Income tax effect of non-GAAP adjustments is calculated by applying a statutory tax rate to Non-GAAP adjustments, including Stockbased compensation, Restructuring and other costs, non-recurring Inventory reserve charges, and Purchase accounting intangible amortization and fair value adjustments. In addition, when estimating our Non-GAAP income tax rate, we exclude the impact of items that impact our reported income tax rate that we do not believe are representative of our ongoing operating results, including the impact of valuation allowances we are currently recording in certain jurisdictions and certain discrete items such as adjustments to uncertain tax position reserves, as these items are difficult to predict and can impact our effective income tax rate. Specifically, Other tax adjustments during the nine months ended September 30, 2024 were comprised of \$4.4 million related to the impact of valuation allowance adjustments and \$0.5 million related to other discrete items. During the three months ended September 30, 2024, Other tax adjustments were comprised of \$0.8 million related to the impact of valuation allowance adjustments during the nine months ended September 30, 2023 were comprised of \$1.2 million related to the impact of valuation allowance adjustments and \$6.5 million related to other items, including equity based compensation book to tax differences, non-GAAP adjustments impact on Global intangible low-taxed income and Prepaid tax on intercompany profit. During the three months ended September 30, 2023, Other tax adjustments were comprised of \$2.0 million related to the impact of valuation allowance adjustments maded to other items, including equity based compensation book to tax differences, non-GAAP adjustments impact on Global intangible low-taxed income and Prepaid tax on intercompany profit.

RECONCILIATION OF NET INCOME (LOSS) TO EBITDA AND ADJUSTED EBITDA (UNAUDITED)

	Three Months Er	nded S	eptember 30,	Nine Months End	ded Se	ptember 30,
(in thousands)	 2024		2023	2024		2023
Net loss	\$ (289)	\$	(8,756)	\$ (8,080)	\$	(58,165)
Interest expense, net	1,023		691	2,615		2,529
Income tax expense	1,255		1,520	3,912		4,869
Depreciation and amortization	3,921		3,803	11,709		11,728
EBITDA	 5,910		(2,742)	10,156		(39,039)
Other expense (income), net	175		(381)	157		(125)
Stock-based compensation	2,768		3,692	8,471		12,276
Restructuring and other costs (1)	_		2,951	4,071		17,663
Adjusted EBITDA	\$ 8,853	\$	3,520	\$ 22,855	\$	(9,225)
Adjusted EBITDA margin (2)	10.7 %		4.1 %	 9.2 %		(3.5)%

⁽¹⁾ On February 14, 2020, our Board of Directors approved the Restructuring Plan, which is intended to support our strategic plan in an effort to improve operating performance and ensure that we are appropriately structured and resourced to deliver increased and sustainable value to our shareholders and customers. On February 7, 2023, our Board of Directors approved the Integration Plan, which is intended to streamline and simplify operations, particularly around our recent acquisitions and the resulting redundant operations and offerings. The Restructuring and other costs primarily consist of severance and related benefits associated with the Restructuring Plan, Integration Plan, and executive transitions.

⁽²⁾ Calculated as Adjusted EBITDA as a percentage of total sales.

KEY SALES MEASURES (UNAUDITED)

-	Three Months En	ded Sep	otember 30,		Nine Months End	led Sep	otember 30,
	2024		2023		2024		2023
\$	40,353	\$	41,033	\$	117,748	\$	124,734
	25,461		25,621		75,496		74,641
	16,749		20,159		55,648		60,616
\$	82,563	\$	86,813	\$	248,892	\$	259,991
	Three Months En	ded Sep	otember 30,		Nine Months End	led Sep	otember 30,
_	2024		2023		2024		2023
\$	40,707	\$	40,879	\$	118,126	\$	124,682
	24,278		24,954		73,127		73,060
	16,497		19,883		55,441		58,437
\$	81,482	\$	85,716	\$	246,694	\$	256,179
	\$	\$ 40,353 25,461 16,749 \$ 82,563 Three Months En 2024 \$ 40,707 24,278 16,497	\$ 40,353 \$ 25,461	\$ 40,353 \$ 41,033 25,461 25,621 16,749 20,159 \$ 82,563 \$ 86,813 Three Months Ended September 30, 2024 2023 \$ 40,707 \$ 40,879 24,278 24,954 16,497 19,883	\$ 40,353 \$ 41,033 \$ 25,461 25,621 16,749 20,159 \$ 82,563 \$ 86,813 \$ Three Months Ended September 30, 2024 2023 \$ 40,707 \$ 40,879 \$ 24,278 24,954 16,497 19,883	\$ 40,353 \$ 41,033 \$ 117,748 25,461 25,621 75,496 16,749 20,159 55,648 \$ 82,563 \$ 86,813 \$ 248,892 Three Months Ended September 30, 2024 2023 Nine Months Ended \$ 40,707 \$ 40,879 \$ 118,126 24,278 24,954 73,127 16,497 19,883 55,441	\$ 40,353 \$ 41,033 \$ 117,748 \$ 25,461 25,621 75,496 16,749 20,159 55,648 \$ 82,563 \$ 86,813 \$ 248,892 \$ \$ Three Months Ended September 30, 2024 2023 Nine Months Ended September 30, 2024 2024 2023 118,126 \$ 24,278 24,278 24,954 73,127 16,497 19,883 55,441

⁽¹⁾ Regions represent North America and South America ("Americas"); Europe, the Middle East, and Africa ("EMEA"); and the Asia-Pacific ("APAC").

⁽²⁾ We compare the change in the sales from one period to another period using constant currency disclosure. We present constant currency information to provide a framework for assessing how our underlying business performed excluding the effect of foreign currency rate fluctuations. To present this information, current and comparative prior period results for entities reporting in currencies other than United States dollars are converted into United States dollars at the exchange rate in effect during the last day of the prior comparable period, rather than the actual exchange rates in effect during the respective periods.

	Three Months En	ded Sep	otember 30,	Nine Months En	ded Sept	tember 30,
(in thousands)	 2024		2023	2024		2023
Hardware	\$ 50,301	\$	55,706	\$ 152,968	\$	167,484
Software	11,159		11,205	33,341		32,270
Service	 21,103		19,902	62,583		60,237
Total Sales	\$ 82,563	\$	86,813	\$ 248,892	\$	259,991
Hardware as a percentage of total sales	60.9 %		64.2 %	61.5 %		64.4 %
Software as a percentage of total sales	13.5 %		12.9 %	13.4 %		12.4 %
Service as a percentage of total sales	25.6 %		22.9 %	25.1 %		23.2 %
Total Recurring Revenue (3)	\$ 17,431	\$	17,056	\$ 51,287	\$	50,137
Recurring revenue as a percentage of total sales	21.1 %		19.6 %	20.6 %		19.3 %

⁽³⁾ Recurring revenue is comprised of hardware service contracts, software maintenance contracts, and subscription based software applications.

FREE CASH FLOW RECONCILIATION (UNAUDITED)

	Three Months En	ded Se	eptember 30,	Nine Months End	ed Se	ptember 30,
(in thousands)	 2024		2023	 2024		2023
Net cash provided by (used in) operating activities	\$ 2,568	\$	(4,373)	\$ 13,355	\$	(17,580)
Purchases of property and equipment	(1,871)		(704)	(3,559)		(5,016)
Cash paid for technology development, patents and licenses	(1,430)		(1,455)	(4,822)		(5,071)
Free Cash Flow	 (733)		(6,532)	4,974		(27,667)
Restructuring and other cash payments (1)	343		6,279	3,100		11,014
Adjusted Free Cash Flow	\$ (390)	\$	(253)	\$ 8,074	\$	(16,653)

⁽¹⁾ On February 7, 2023, our Board of Directors approved the Integration Plan, which is intended to streamline and simplify operations, particularly around our recent acquisitions and the resulting redundant operations and offerings. The Restructuring and other costs primarily consist of severance and related benefits associated with the Restructuring Plan, Integration Plan, and executive transitions.

RECONCILIATION OF OUTLOOK - GAAP TO NON-GAAP

	Fiscal quarter ending	December 31, 2024
	Low	High
GAAP gross margin	55.6%	57.1%
Stock-based compensation	0.4%	0.4%
Non-GAAP gross margin	56.0%	57.5%
	Fiscal quarter ending	g December 31, 2024
(in thousands)	Low	High
GAAP operating expenses	\$47,400	\$49,400
Stock-based compensation	(3,600)	(3,600)
Purchase accounting intangible amortization	(1,100)	(1,100)
Restructuring and other costs	(2,200)	(2,200)
Non-GAAP operating expenses	\$40,500	\$42,500
	Fiscal quarter ending	g December 31, 2024
	Low	High
GAAP diluted earnings per share range	\$(0.15)	\$0.05
Stock-based compensation	0.21	0.21
Purchase accounting intangible amortization	0.06	0.06
Restructuring and other costs	0.11	0.11
Non-GAAP tax adjustments	0.09	0.09
Non-GAAP diluted earnings per share	\$0.32	\$0.52