

FARO Technologies, Inc. Logo

## FARO Technologies Celebrates Mexico Service Center Grand Opening

March 28, 2014

LAKE MARY, Fla., March 28, 2014 /PRNewswire/ -- FARO Technologies, Inc. (NASDAQ: FARO) announces the grand opening of their Mexico Service Center near Monterrey, Mexico on April 8, 2014. The capabilities of this new facility make it possible for FARO to provide customers in Mexico with an unparalleled customer service experience.



Kathleen J. Hall, Senior Vice President and Managing Director of Americas, FARO Technologies, Inc. said, "The expansion of our service operations into Mexico will allow us to provide a higher level of service to our customers locally. Our new operations will enable customers to see reduced downtime and lower transportation costs."

With over 22,000 square feet (2,043 square meters), this new service facility will provide their customers with an exceptionally efficient and timely manufacturing and customer service experience. The new service center will offer product demonstrations and technology test drives, as well as equipment loan capabilities for maintenance program customers. 7,200 square feet of this new facility is devoted to service repair, which means that FARO will be able to service products at the same level of high quality with a much quicker turnaround time than having to import and export product out of the country. With a rapidly growing customer base in Mexico, FARO looks forward to responding more quickly to customer needs.

Kathleen J Hall adds, "The grand opening of our Mexico Service Center will allow FARO to increase the connection to a rapidly growing customer base and market needs. We are excited to express our commitment to the area and recognize this strong growth in the manufacturing industry throughout Mexico and Latin America."

**What:** Ribbon-cutting and grand opening ceremony

**When:** 1:00pm, April 8, 2014

**Where:** 3D Measurement Technologies, S. de R.L. de C.V., Ave. Centuria #215, Parque Industrial Millenium, Apodaca, Nuevo Leon, C.P. 6660, Mexico

**How:** To register, visit <http://www2.faro.com/downloads/views/events/mexico-opening/index.php>.

Known as an industrial powerhouse, the capital city of Monterrey is located in the northeast state of Nuevo Leon. The city is home to 77 universities and 229 technical schools. With a strategic location just on the NAFTA corridor and a modern city infrastructure, Monterrey accounts for 46% of the total population's workforce. The capital city serves as a manufacturing base in various sectors with macroeconomic stability and educational strength. The growth of manufacturing in the Aerospace and Automotive industries has been significant in this area, in particular. The infrastructure has been created in order to support every component in the process of plane manufacturing, repair, and service. Additionally, Mexico is the single largest exporter of auto parts to the United States and leads in the manufacturing a wide variation of products, including metal stamping, gasoline and engine parts, sheet metal, and light duty motor vehicles.

All individuals who register for the event will receive an exclusive registration pack and details on the ceremony. For more information or to register, please visit <http://www2.faro.com/downloads/views/events/mexico-opening/index.php>.

### **About FARO**

FARO is the world's most trusted source for 3D measurement, imaging and realization technology. The Company develops and markets computer-aided measurement and imaging devices and software. Technology from FARO permits high-precision 3D measurement, imaging and comparison of parts and compound structures within production and quality assurance processes. The devices are used for inspecting components and assemblies, production planning, documenting large volume spaces or structures in 3D, surveying and construction, as well as for investigation and reconstruction of accident sites or crime scenes.

Worldwide, approximately 15,000 customers are operating more than 30,000 installations of FARO's systems. The Company's global headquarters is located in Lake Mary, Fla., its European head office in Stuttgart, Germany and its Asia/Pacific head office in Singapore. FARO has branches in Brazil, Mexico, Germany, United Kingdom, France, Spain, Italy, Poland, Netherlands, India, China, Singapore, Malaysia, Vietnam, Thailand and Japan.

Further information: <http://www.faro.com>.



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